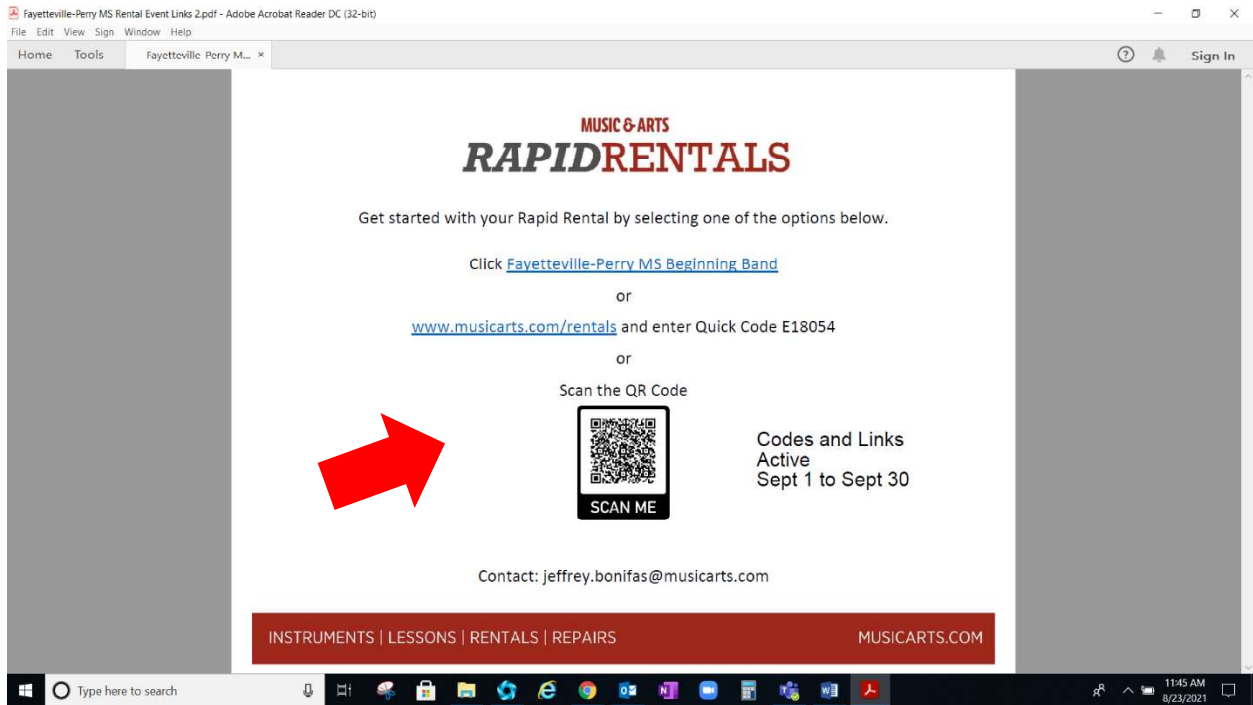
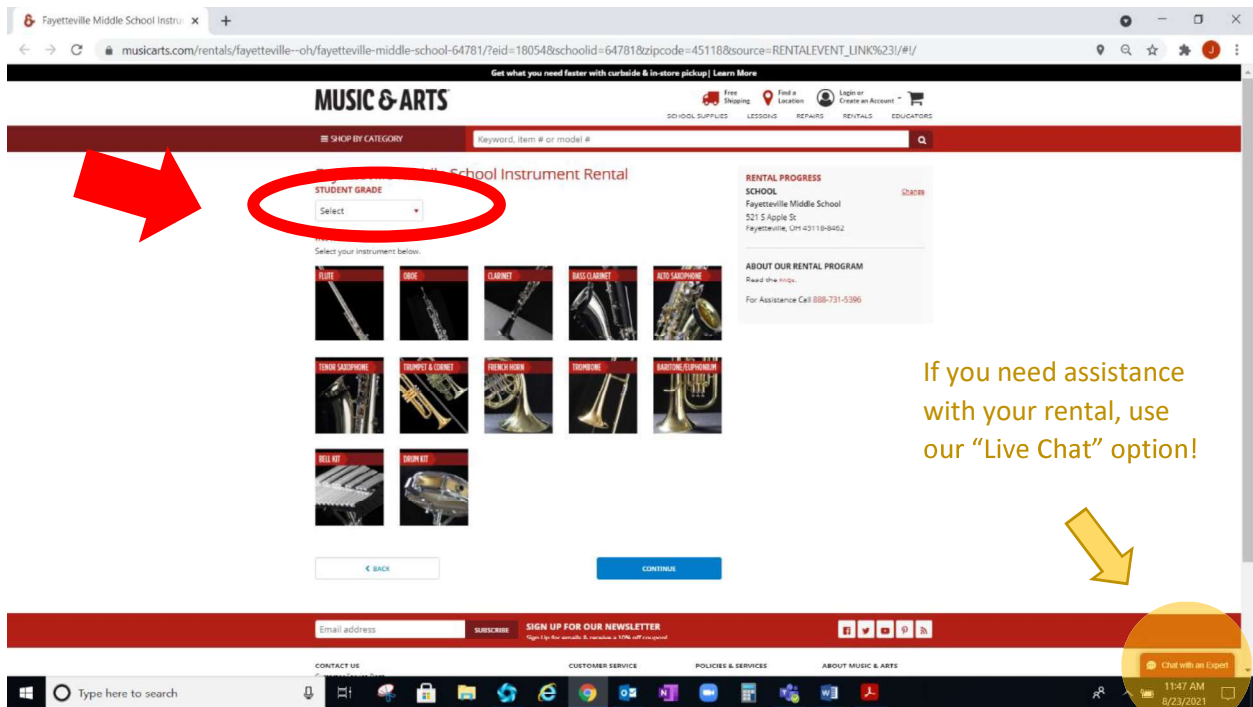


# Online Rental Process Flowchart



Click, scan, or enter the “Quick Code” at [www.musicarts.com/rentals](http://www.musicarts.com/rentals).



If you need assistance with your rental, use our “Live Chat” option!

After selecting your student’s grade and the instrument you would like to rent, the “Immediate” delivery option will auto populate. Click continue and you will see the Rental Fee information, after reading click “Continue”.

# Online Rental Process Flowchart

The screenshot shows the 'Instrument Rental' page on the Music & Arts website. The page title is 'Instrument Rental' and it says 'SELECT SCHOOL SUPPLIES'. Below this, it states 'Music educators strongly recommend these supplies for class.' There is a table with columns for 'Supply', 'Price', 'Quantity', and 'Total'. The items listed are:

Supply	Price	Quantity	Total
<input checked="" type="checkbox"/> Titan Portable Folding Music Stand Black	\$14.95	1	\$14.95
<input checked="" type="checkbox"/> Plat Leonard Essential Elements for Band - Bb Clarinet 1 Book/Online Audio	\$12.99	1	\$12.99
<input checked="" type="checkbox"/> Giardinelli Clarinet Care Kit (Plastic) Instruments	\$71.99	1	\$71.99
<input checked="" type="checkbox"/> Giardinelli Clarinet Starter Pack What's this?	\$34.99	1	\$34.99
<input checked="" type="checkbox"/> Rico Bb Clarinet Reeds, Box of 3 Strength 2.5	\$8.99	1	\$8.99
<input checked="" type="checkbox"/> Rico Bb Clarinet Reeds, Box of 10 Strength 2.5	\$18.99	1	\$18.99
		6	\$112.90

On the right side of the page, there is a 'RENTAL PROGRESS' section with 'SCHOOL' information (Fayetteville Middle School, 521 S Apple St, Fayetteville, OH 45118-8462, Grade: 6) and 'INSTRUMENT' information (Clarinet, Delivery: Immediate). There is also a 'RENTAL RATE' section (2 Month Trial Period with LDW) and an 'ABOUT OUR RENTAL PROGRAM' section. At the bottom of the page, there is a 'SIGN UP FOR OUR NEWSLETTER' section and a footer with 'CONTACT US', 'CUSTOMER SERVICE', 'POLICIES & SERVICES', and 'ABOUT MUSIC & ARTS'.

You can then add any supplies you would like to your order. Make sure to include the band method book needed for your student's class. You will then be directed to fill in your student's name, and the information for the adult renting the instrument. Once you have accepted the rental terms select "Add to Cart".

The screenshot shows the 'Secure Checkout | Music & Arts' page on the Music & Arts website. The page title is 'Login'. There are two main sections: 'RETURNING CUSTOMER' and 'CREATE ACCOUNT'. The 'RETURNING CUSTOMER' section has fields for 'Email' and 'Password' and a 'LOGIN' button. The 'CREATE ACCOUNT' section has fields for 'Last Name', 'Email', and 'Password', and a 'CREATE ACCOUNT' button. There is also a 'SOCIAL LOGIN' section with a 'Sign in with Google' button. At the bottom of the page, there is a footer with 'I have read Music & Arts' Privacy Policy'.

You will want to create an account for easy access to your rental information.

# Online Rental Process Flowchart

The screenshot shows the Music & Arts checkout page. The main heading is "Secure Checkout" with a sub-heading "Get assistance online or call 888-731-5396". The page is divided into three main sections: "1 Shipping Information", "2 Billing Information", and "3 Review and Place Order". In the "Shipping Information" section, three radio button options are listed: "Ship to Home", "Pick Up at Store", and "Pick Up at School". The "Pick Up at School" option is selected and circled in red. Below this, the school address is listed: "UNION ELEMENTARY SCHOOL, 138 Sandusky Rd, Chillicothe, OH 45601-3972". Under "SHIPPING METHOD", "Pick Up at School" is also selected, with a "FREE" label. A "CONTINUE" button is visible. To the right, the "ORDER SUMMARY" section shows a total of \$60.47 and lists items including a 2-month trial period, liability waiver, clarinet starter pack, reeds, and thumb rest. A red speech bubble icon with the text "QUESTIONS ABOUT RENTALS? LET'S CHAT" is located in the bottom right corner of the page.

At the checkout screen make sure to select “Pick Up at School” for free delivery to the school at the beginning of the school year. Once you click continue you will enter the billing information and your rental will be complete!